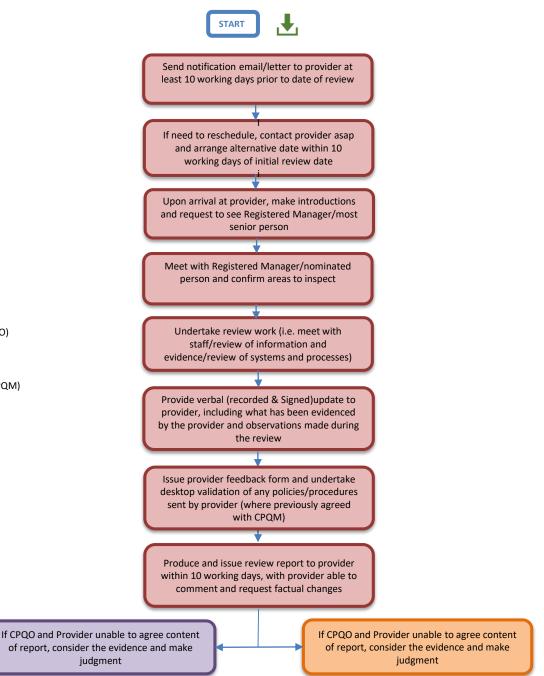
## **Appendix 9. CP&QT Process Workflow Flowchart – Announced Review Process**



Legend

Activity/key stage led by Contract Performance and Quality Officer (CPQO)

Activity/key stage led by Contract
Performance and Quality Manager (CPQM)

Activity/key stage led by Head of Service (HoS)

## **Appendix 9. CP&QT Process Workflow Flowchart – Unannounced review process**

Legend

Activity/key stage led by Contract Performance and Quality Officer (CPQO)

Activity/key stage led by Contract

Activity/key stage led by Head of

Service (HoS)

Performance and Quality Manager (CPQM)

