

# Cue Cards in Community Languages

## What Is It

Cue Cards is a resource developed by Eastern Health Language Services in Australia to assist health professionals and individuals/carers who primarily have English language difficulties, or problems communicating.

## How Was It Developed

Local Government, Acute/ Mental/ Community Health, Residential Care, Dental and Disability Services were asked to provide a list of most commonly used words they needed to communicate on a daily basis. A list of words used across the spectrum of health care services was developed.

## How to Use Cue Cards

This resource is not to be used in lieu of accredited interpreters, but can be used by individuals/carers to communicate simple needs and by professionals to indicate simple instructions/concepts.

Print off any one of the categories/images in the language you need to custom-make communication boards for individuals/carers. Do not attempt to phoneticise the translated words verbally when communicating with persons experiencing English language difficulties.

## Categories

Basic	Days and includes charts indicating days of the week,
Instructions	months of the year, level of pain scale
Family	Dental
Community	Food
Descriptions	Utensils and Appliances
Medical	Home assist items
Objectcs	Personal items
People	Health Issues
Religion	Events
Time	

Attached is the full set - To Download Cue Cards Go to

<https://www.easternhealth.org.au/site/item/152-cue-cards-in-community-languages>