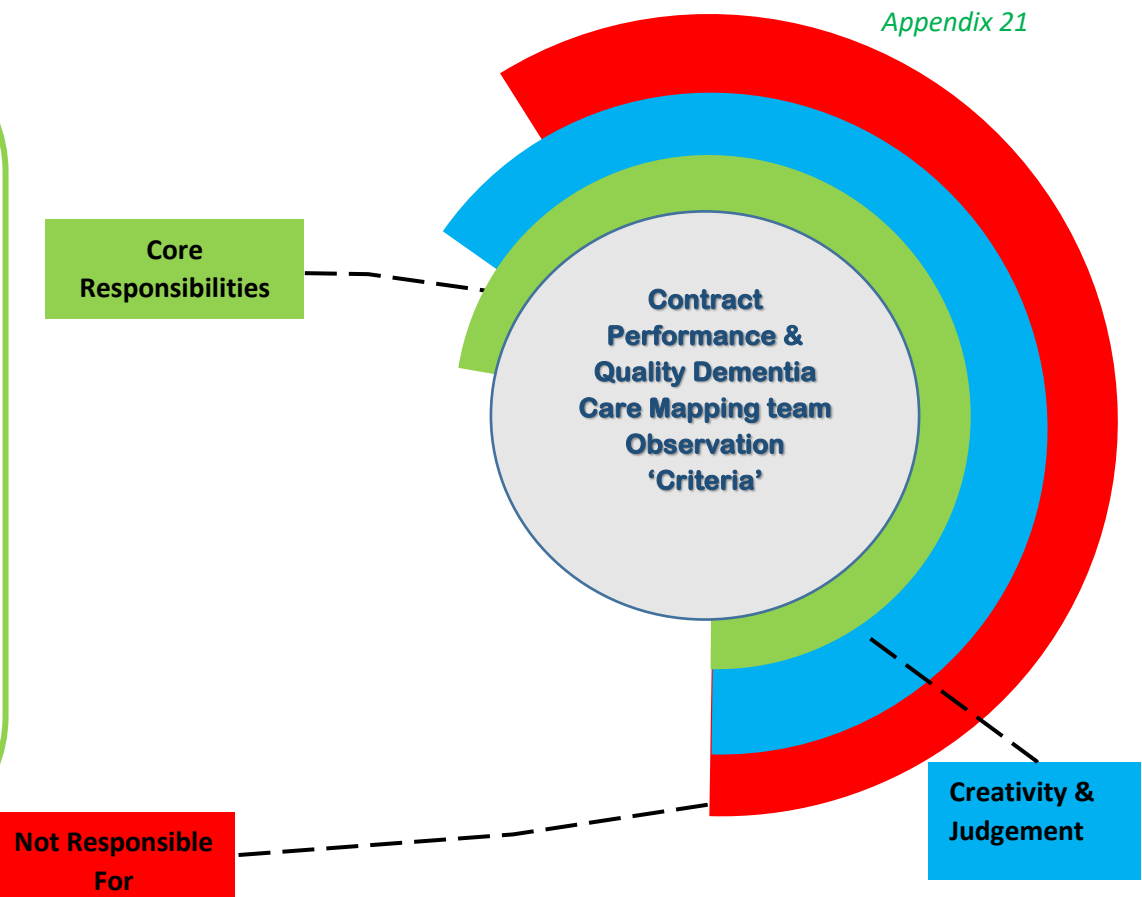


What is essential to meet our 'Criteria'?

- The service user must be living with dementia, (diagnosis not essential).
- A referral for the service user where consent has been obtained, (LPA/ MCA/ BI).
- The service user must live within the Kingston Upon Hull City boundary.
- The service user must be in receipt of planned care services.

What will be considered against our essential 'Criteria'?

- The referral would be Risk Rated (RAG) against The DCMT Matrix
- The service user must be a permanent resident in a care setting or with a view to permanency.
- The service user's placement is at risk, (high, moderate, low).
- The service user is deemed a risk to self or others, (high, moderate, low).
- A referral from Health and Social Care professional's/ partnering agencies/ regulators e.g. Continuing Health Care Practitioners, Social Work teams, General Practitioners, District/ Community nurses, Community Psychiatric teams, Psychologists, Best Interest Assessors and Court of Protection.

**What does not meet our 'Criteria'?**

- If the service user is not living with dementia.
- If the referrer has not obtained consent (LPA/ MCA/ BI), prior to submitting the referral.
- If the service user lives outside the Kingston Upon Hull City boundary.
- If the service user is not a permanent resident in the residential setting and without a view to permanency.
- If the service user is not in receipt of planned care services.
- If the service user is in the process of receiving specialist input/ assessment from other professionals e.g. crisis team, intensive home care team, mental health, Psychiatrist etc.
- If the service user is acutely physically unwell, requiring treatment.
- A referral sent directly from a provider/ family member.

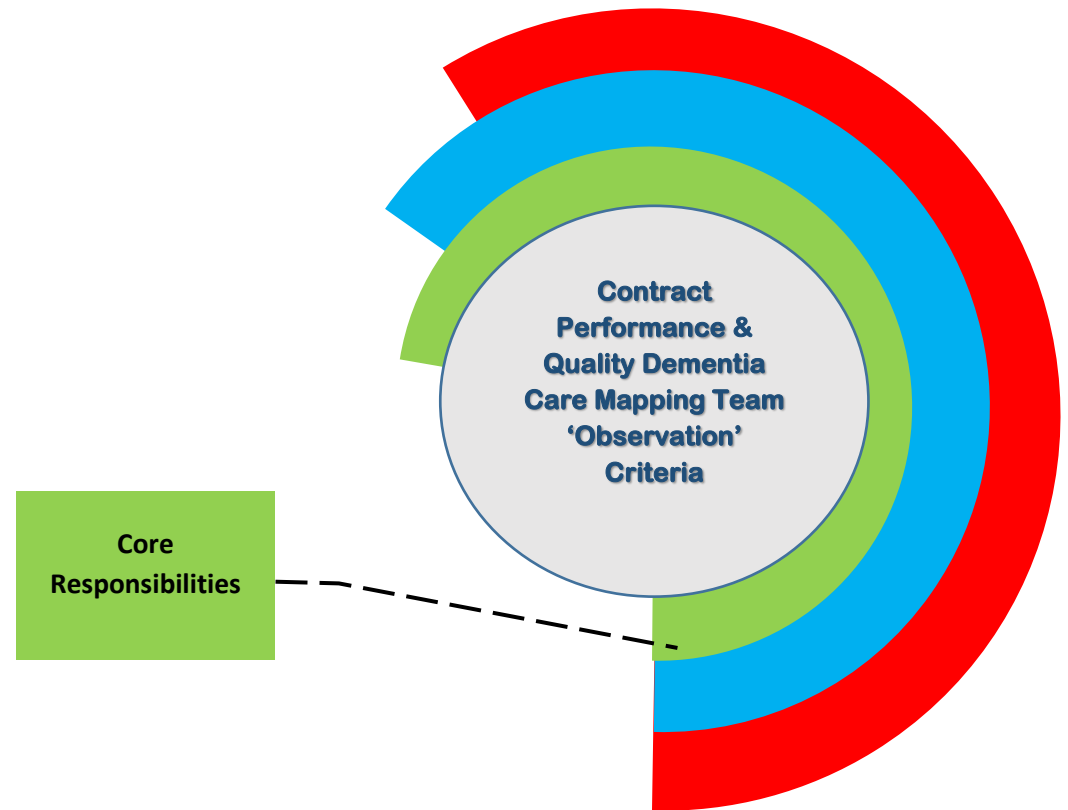
The DCM's Creativity and Judgement:

- Will adopt a collaborative holistic approach when collating/ gathering information.
- Will ensure and promote person centred values.
- Will determine the extent of the observation within an agreed framework, in considering the team's available resource/ capacity and risk rating system.
- Will decide whether the received referral requires a review of the provider service within the agreed framework.
- Will use judgement as appropriate to ensure the safety and wellbeing of the service user that the provider supports/ cares for.
- Will share best practice within a service and across services as applicable.
- Will attend and support at multi-disciplinary meetings, including individual 'Best Interests' as required etc.

Actions:

Liaise and collate information from:

- The referrer
- The service provider
- Other professionals involved with the service user
- Data base - Liquid Logic



Reports to:

- Contracts Performance & Quality Manager
- Service provider
- The referrer
- Other professionals directly involved with the service user